

## Download WinFlex Desktop Instructions

Once you sign onto SecurityLink (Agent website – [www.smlnyagent.com](http://www.smlnyagent.com)), and start the WinFlex Desktop download, the following message will come up. Click OK

\*

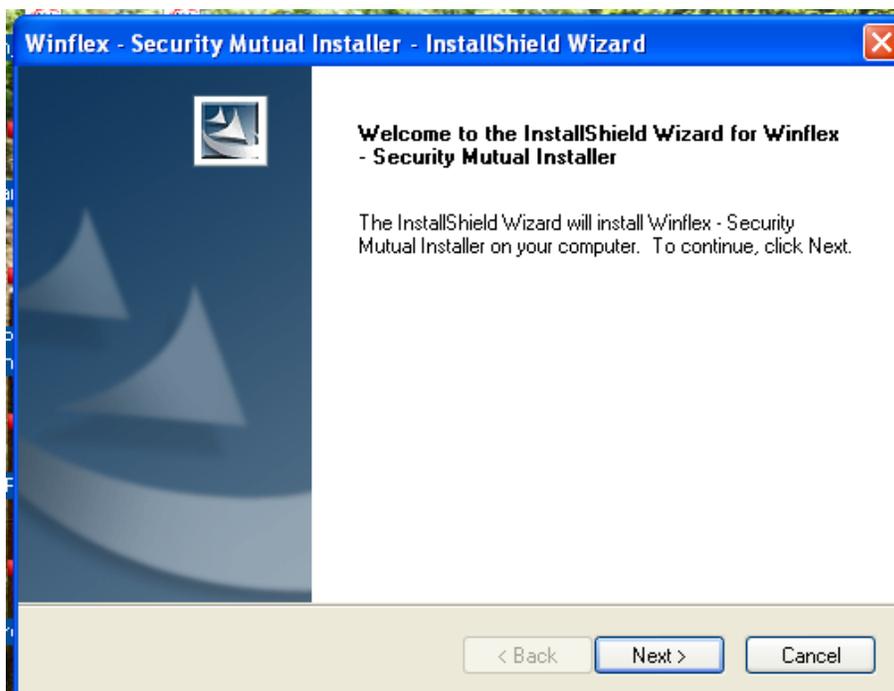


Then click on Setup.

\*



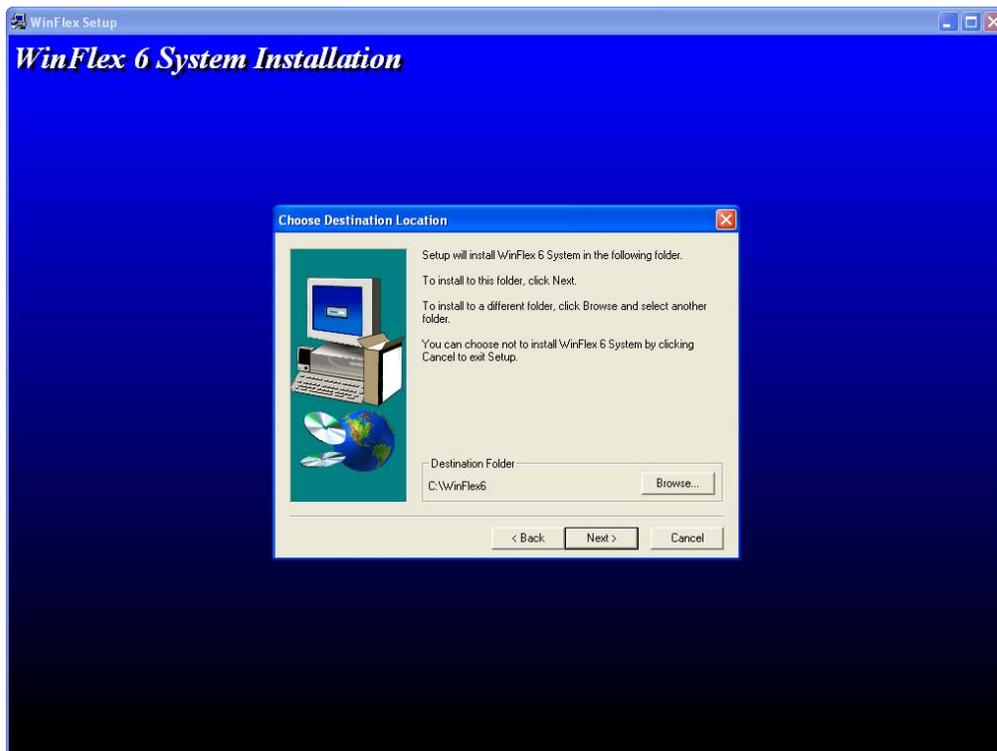
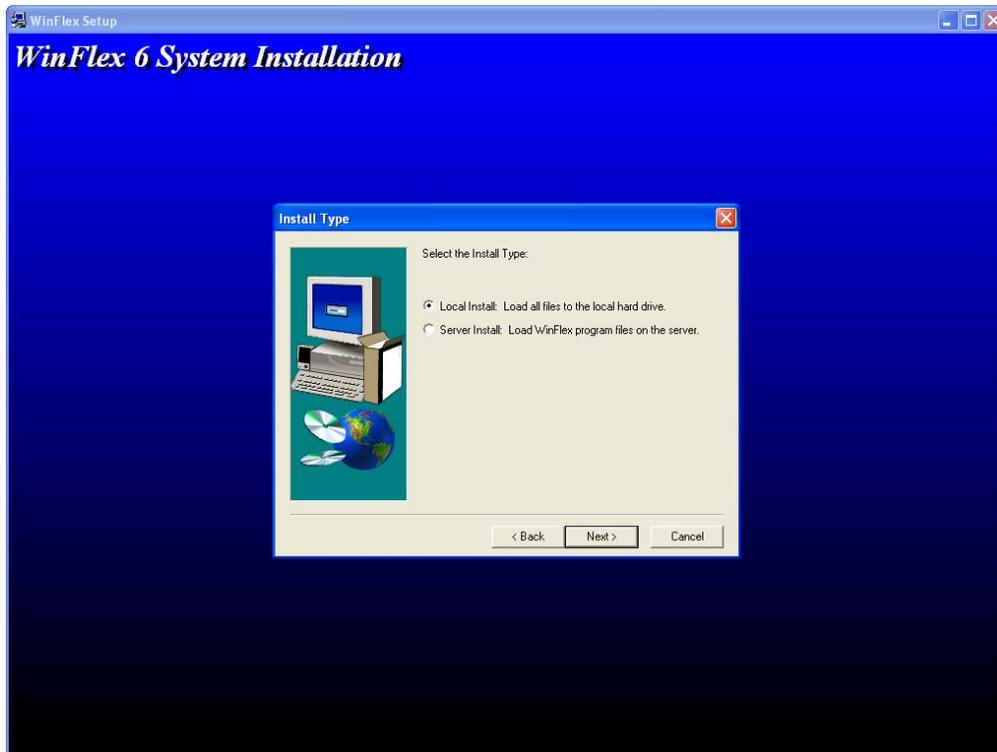
Click Next.



---

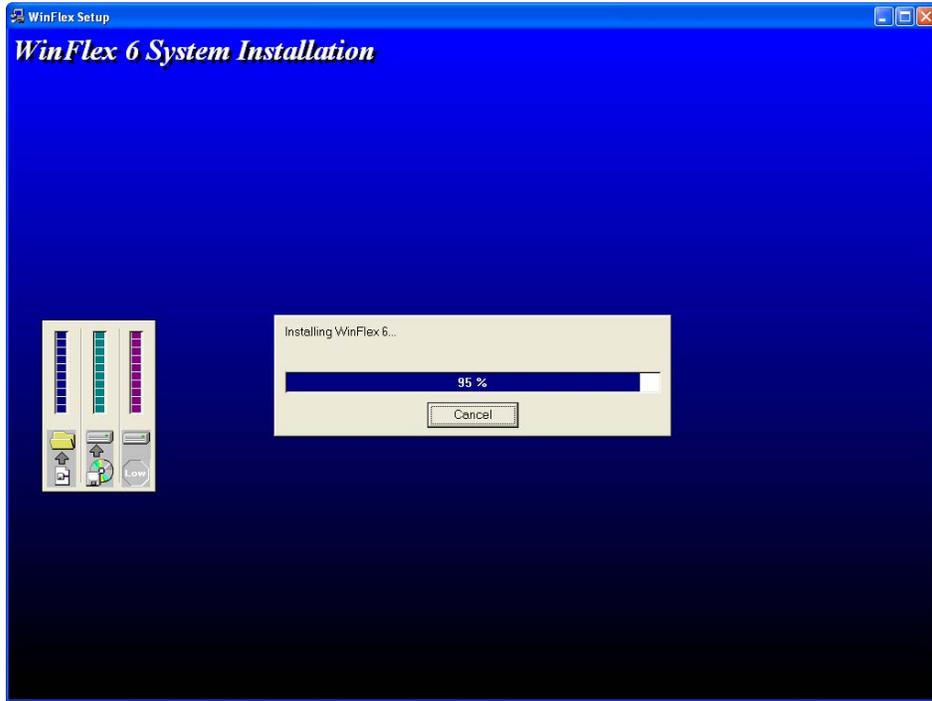
\*1.0.05T is the version number of the software and is subject to change

Continue to click Next through the following screens.



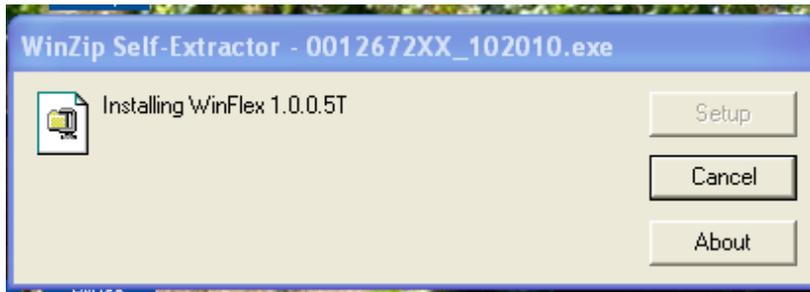
---

\*1.0.05T is the version number of the software and is subject to change



The following message will come up – **Do Not click Cancel**. Wait for another screen to come up.

\*



---

\*1.0.05T is the version number of the software and is subject to change

**Do Not hit Finish.** The second half of the install will come up – it could take several seconds before it does. Note: you might get a different message at this point. It might ask you to install Net.Framework – you must download this file or the software will not work. This could take up to 15 minutes to install and you will need to restart your computer afterward. If you have to install Net.Framework, you will have to start the WinFlex Desktop install again. You must first remove WinFlex and then reinstall. To remove WinFlex, go to “Start,” “Settings,” “Control Panel,” then “Add or Remove Programs.” Look for and remove “WinFlex – Security Mutual Installer” and “WinFlex – Security Mutual Life of NY.” You can then proceed to download WinFlex Desktop again from SecurityLink following the instructions from the beginning to this step.



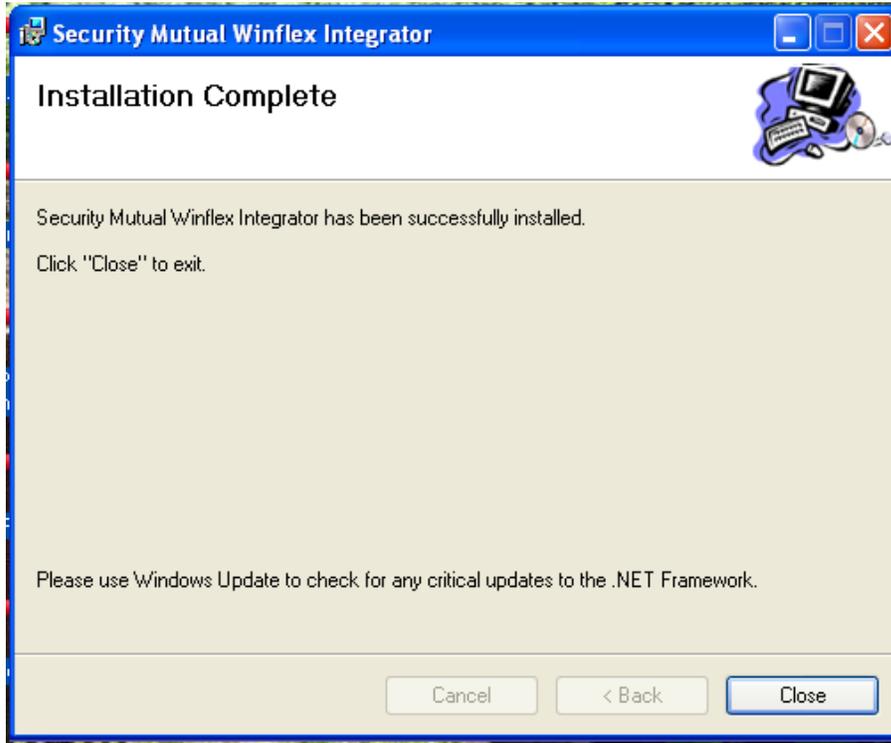
Click Next.



---

\*1.0.05T is the version number of the software and is subject to change

Click Close.



Now click on Finish.



If you are in need of assistance, please contact Lisa Canfield (ext: 7417) or Tracey Leslie (ext:7295) in the Marketing Department.

---

\*1.0.05T is the version number of the software and is subject to change